

# Outlook

THE UNIVERSITY OF MARYLAND FACULTY AND STAFF WEEKLY NEWSPAPER  
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## Grant Program Attracts Minority Faculty to Public Campuses

The University of Maryland is one of four public universities awarded grants from the Maryland Higher Education Commission as part of a successful program to recruit and maintain minority faculty at Maryland colleges. The Henry C. Welcome Fellowship Grant encourages institutions to recruit minority faculty for full-time, tenure-track positions.

Tracey Pulliam-Holoman, assistant professor of chemical engineering is one of four new fellows named this year. The others include Jean-Marie Makang of Frostburg State University; Michelle Owens of University of Baltimore; and Rachel Wheeler Smith of University of Maryland, Baltimore.

The program is named in honor of Henry Welcome, who taught at several Baltimore hospitals and who was a member of the State Board for Higher Education, which preceded the Maryland Higher Education Commission. Welcome was active in civil rights during the 1960s and 1970s.

The program provides \$20,000 over three years to institutions to underwrite professional development activities, research and publication. Since the program's inception in 1984, 44 men and women have been Welcome Fellows at Maryland institutions.

Pulliam-Holoman graduated *summa cum laude* from Norfolk State university. She did her graduate work in chemistry and chemical engineering at the University of Maryland. She spent two years at the Center of Marine Biotechnology researching microbiological methods of removing toxic chemicals from the Baltimore harbor.

In addition to the four new fellows, the program is funding nine continuing fellows. Two of those nine include Elsa Barkley Brown, associate professor of history and women's studies and Michael Harris, associate professor of chemical engineering.

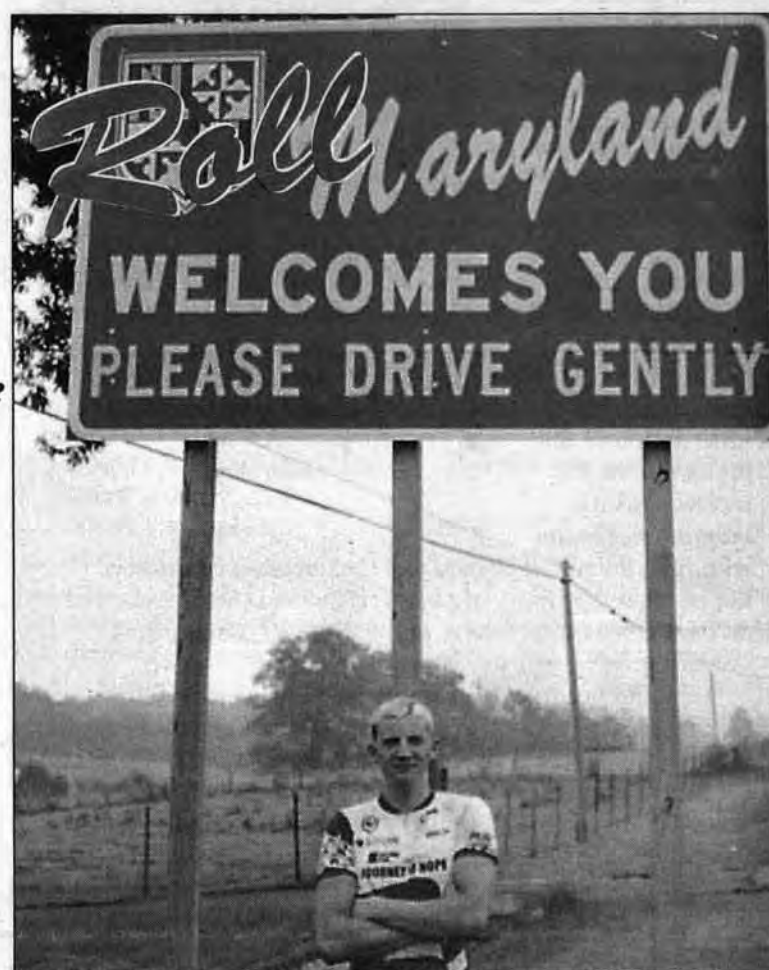
## On a Mike Kerr Cycles on Journey of Hope

Suffice it to say Mike Kerr likes a challenge. A senior who is double majoring in government and politics and secondary education, he spent last summer cycling across America in a Journey of Hope, averaging 75 miles a day to raise money and awareness for people with disabilities.

And he's not even a cyclist.

The guy who prefers baseball to bicycling, joined 69 brothers from Pi Kappa Phi fraternity chapters throughout the United States and pedaled from San Francisco to Washington, D.C., for the good of Push America, Pi Kappa Phi's philanthropic operation that awards grants toward efforts that serve persons with disabilities. Five days a week the cyclists visited facilities that serve persons with disabilities.

In the process, Kerr racked up 3,600 miles and earned the



Senior Mike Kerr cycled across the United States to raise money for persons with disabilities. The cycling team snapped his photo as they pulled into the New Jersey native's adopted home state.

Bruce Rogers Award, given to the team member who best exemplifies the true ideals of philanthropy. "Riding the bike was fun, but visiting the facili-

ties was the important thing," says Kerr. "Had we ridden in cars, however, we wouldn't

*Continued on page 3*

## Survey of Large Campaign Contributors Finds Opposition to System that Provides Them Access

Following the 1996 congressional primary season that broke spending records, the first comprehensive survey of donors of large political campaign contributions finds them to be mostly conservative white men who are highly critical of the current campaign financing system but nonetheless take advantage of the access provided by their contributions.

Even though they feel contributions open congressional doors, an overwhelming percentage of large political donors feel the system should be drastically reformed and three out of four respondents feel the use of "soft money" by political parties should be banned outright.

The report, "Individual Congressional Campaign Contributors: Wealthy, Conservative—and Reform-Minded," based on a nationwide survey of major congressional campaign contributors was released last June. Paul Herrinson, pro-

fessor of government and politics was one of four scholars who conducted the survey and analysis. The other three principal investigators were from Georgetown University, University of Akron and University of Rochester. The project received support from the Chicago-based Joyce Foundation.

"While we were not surprised to find that donors of \$200 or more to congressional campaigns were mostly white, upper-status men who have conservative views, we were impressed with the depth and passion of opposition to the current campaign finance system," says Deborah Leff, president of the Joyce Foundation.

More than two-thirds of the donors, all contributors to 1996 Congressional elections and surveyed last year, reported they had contacted at least one elected member of the House and Senate to express an opin-

ion or to seek help with a problem. One-sixth of those surveyed said they had contacted six or more members of Congress, and more than a third had contacted both of their senators.

The large donors also actively participated in political campaigns, including the presidential campaign, with more than half going beyond contributing to include volunteer work on behalf of candidates.

The survey found large donors are more critical of the campaign finance system than the general public. A full 31 percent of the big givers termed the system "broken and needs to be replaced," where only 12 percent of a *Washington Post* survey called the campaign system "broken."

Larger campaign contributors are highly critical of the implied "quid pro quo" nature of the campaign financing system as it now exists.

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### Demographic Findings of the Campaign Contributors Survey

- 95 percent of contributors of more than \$200 were white
- 80 percent were men
- 80 percent were over the age of 45
- more than 80 percent were college educated
- more than half were members of Protestant churches
- 20 percent had annual incomes of more than \$500,000
- 26 percent made between \$250,000 and \$499,999
- 35 percent made between \$100,000 and \$249,999
- 14 percent made between \$50,000 and \$99,999
- 5 percent earned \$49,999 or less.



## Memorial Service Scheduled for Astronomy's John Wang

John Wang, assistant professor of astronomy, died last Aug. 9 in a tragic climbing accident on La Plata Peak in Colorado. Wang became separated from his climbing companion and never came down off the mountain. A massive ground and air search was mounted by the Chaffee County sheriff's office to find his body. He was 38 years old.

The astronomy department is holding a memorial service for Wang Thursday, Oct. 1, at 3:30 p.m. in the west chapel of Memorial Chapel.

A native of Taipei, Taiwan, Wang also spent some of his formative years in Athens, Greece, and Portland, Ore. He received his B.S.

*magna cum laude*

with high honors in physics and membership in Phi Beta Kappa from the University of Maryland in 1980. He received his M.S. (1983) and Ph.D. in physics (1988) from Cornell University.

Wang did postdoctoral research at the University of Chicago, where he was a McCormick Fellow; at the Canadian Institute for Theoretical Astrophysics in Toronto, Canada; and at the Joint Institute for Laboratory Astrophysics in Boulder, Colo., before coming to the University of Maryland as an assistant professor in 1994.

During the four years he taught here, Wang took a special interest in and excelled at undergraduate education. He played an important role in developing new courses for and revising the undergraduate astronomy curriculum. At the time of his death he was preparing a new graduate course in radiative transport.

Wang is survived by his mother, Helen Pin Chou Wang and father, Henry Chao Yuan Wang of Toronto, his sister, Athena Wang of Vancouver, Canada, and his brother, Jerry Wang of Cleveland, Ohio.



John Wang

## Business School's Evening MBA Offered in Baltimore

The Robert H. Smith School of Business will offer its nationally ranked evening MBA program in downtown Baltimore, beginning January 1999. Classes will be held on the campus of the University of Maryland, Baltimore.

The program is designed to meet the needs of working professionals who want access to a top-ranked, part-time MBA Program in the Baltimore area. In its latest survey, *U.S. News & World Report* ranked the Smith School of Business evening MBA program 21st nationwide. The business school has offered its evening program in Montgomery County's Shady Grove area since 1990.

Like its nationally ranked full-time MBA program, the Smith

School of Business' evening MBA program in Baltimore will integrate an education in core business disciplines—such as finance, management consulting, information systems and marketing—with cross-functional topics that reflect the business world's requirements. The outstanding full-time and affiliated faculty members who teach in the full-time program at College Park will teach in Baltimore.

The Baltimore program will offer classes Monday through Thursday evenings to accommodate the schedule of working professionals. Students will begin the program in January. They can complete the 54-credit hour program in 28 months, typically attending classes two

evenings per week during the January, spring, summer and fall terms. On-site student services will include academic advising, advanced technology support and career management.

In addition to taking classes in Baltimore, students will have the option of taking some elective courses at the College Park or Shady Grove campuses.

The application deadline for classes beginning Jan. 4, 1999, is Oct. 1. To learn more about the evening MBA program in Baltimore and to request an application, call 405-2559, or e-mail: [mba\\_info@rhsmith.umd.edu](mailto:mba_info@rhsmith.umd.edu). Information is also available on the web at [www.rhsmith.umd.edu](http://www.rhsmith.umd.edu).

## Campaign Contributors

*Continued from page 1*

Some 80 percent agree that office holders regularly pressure donors for contributions and 50 percent agree that contributors regularly pressure office holders for favors and seek access to government. Even so, better than 80 percent of those surveyed believe "contributing is a legitimate form of participation."

The impact of proposed reforms would not affect the political contributing of those surveyed. Most report they would not change their own contributing behavior in response to potential reform, with two-thirds saying they would give the same amounts even without political

action committees if large donations were permitted under a new law.

During a campaign season, the more donations made by a contributor, the more favorably they were inclined toward significant campaign reforms. Donors to 11 or more campaigns were 73 percent in favor of public financing. Some 37 percent of those who contributed to a single campaign called for public financing of campaigns.

The campaign finance reform most favorably viewed by the large donors was a ban on unrestricted party funds widely known as "soft money" donations which are favored by more than 75 percent of those polled. Seven of 10 surveyed

support limits on spending by congressional candidates and three-fifths support limits on television advertising by candidates. Less than 50 percent call for a banning of political action committees.

The survey found the makeup of large donors varies from the general public in political identification. Where the 1995 National Election Study states just one-third of the electorate considers themselves conservative and one-fifth liberal, more than half of the large donors identify themselves as conservative or conservative-Republican mixed, while only 31 percent identify themselves as liberal or liberal-Democrat mixed.

## Joint Business-Engineering Program Has New Name

The IBM-Total Quality (TQ) Program has a new name: The QUEST (Quality Enhancement Systems and Teams) Program. For five years, the program has joined undergraduates from the Robert H. Smith School of Business and the A. James Clark School of Engineering to learn how to work in a quality business environment. This involves the students working in teams across disciplines and across cultures. They also learn to use information technology to facilitate their interactions.

Program officials decided to change the program's name this summer after the five-year IBM grant had expired. After an intensive search, they decided

on the name QUEST. "It is an acronym that describes exactly what we teach," says Alisa Kinney, associate director. "It also represents the dynamic and challenging mission of the program. Corporations continue to be driven by customer satisfaction, work teams and continuous improvement. That is what our new name communicates about the skills and knowledge we develop in our students."

If you'd like more information about the new name and the program, please contact Alisa Kinney at 405-2427 or [akinney@rhsmith.umd.edu](mailto:akinney@rhsmith.umd.edu), or Debbie Gordon at 405-8732 or [dgordon@rhsmith.umd.edu](mailto:dgordon@rhsmith.umd.edu).

## First Senate Meeting of the Year

The first College Park Senate meeting for the 1998-1999 academic year is scheduled for Thursday, Sept. 17, and convenes at 3:15 p.m. in Room 0200 Skinner Building. Faculty senators will hold an election for the Council of University System Faculty and for the University Athletic Council.

Guest Speaker Provost Gregory Geoffroy will address the Senate as well as introduce the new University of Maryland President C.D. Mote Jr. The Senate Committee on Campus Affairs will report on the University of Maryland Environmental, Safety and Health Management Policy. The Senate Committee on Programs, Curricula & Courses (PCC) will report on the master's and Ph.D. in veterinary medicine.

All meetings of the Senate are open to the campus community, however certain suggested guidelines are to be followed on the Senate floor. For more information contact the Senate Office at 405-1243 or see the Senate Website for general information at [www.inform.umd.edu/CampusInfo/Senate/](http://www.inform.umd.edu/CampusInfo/Senate/).



## Outlook

*Outlook* is the weekly faculty-staff newspaper serving the University of Maryland campus community. Vice President for University Advancement **Reid Crawford**, Acting Executive Director of University Communications and Director of Marketing **Teresa Flannery**, Executive Editor **George Cathcart**, Editor **Jennifer Hawes**, Assistant Editor **Londa Scott Forté**, Editorial Intern **Phillip Wirtz**. Letters to the editor, story suggestions and campus information are welcome. Please submit all material two weeks before the Tuesday of publication. Send material to Editor, *Outlook*, 2101 Turner Hall, College Park, MD 20742. Telephone (301) 405-4629; e-mail [outlook@accmail.umd.edu](mailto:outlook@accmail.umd.edu); fax (301) 314-9344. *Outlook* can be found online at [www.inform.umd.edu/outlook/](http://www.inform.umd.edu/outlook/)



## Senior Mike Kerr Cycles Across America, Raises Money for People with Disabilities

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have got the attention we did."

Kerr's efforts this summer were just one of a string of accomplishments he has achieved over the past year. As president of the university's Pi Kappa Phi fraternity, from May 1997 to May 1998, Kerr led his chapter to win the Interfraternity Council's Golden Chapter Award. And from Pi Kappa Phi national, the chapter was awarded the President's Cup, the Summit Award for best chapter in the northeast, and the Theron Howser Award for the most improved chapter in the nation.

Kerr also was awarded the Phillip M. Summers National Student of the Year award from Pi Kappa Phi. Following a year during which Kerr worked hard to keep the fraternity together and moving forward, the awards were a welcome recognition of his and the fraternity's efforts.

"When I assumed the presidency, the house leadership had not been strong," says Kerr. The fraternity's house on Fraternity Row was undergoing a year-long renovation, the chapter had a "huge" debt, and there was no chapter adviser. In addition, being a young fraternity, there were a limited number of alumni to call upon for support, especially financial.

"The university told us if we wanted to get our house back, we'd have to get our act together," says Kerr.

With fraternity brothers living all over campus, Kerr worked hard to keep the chapter together. He saw to the formation of a committee system and a standards board. He also founded a housing corporation, made up of Pi Kappa Phi alumni, to help the fraternity manage its debt.

The chapter also was responsible for several

programs on subjects such as rape awareness, alcohol awareness and time management. And working with 30 other Pi Kappa Phi chapters, the fraternity brothers participated in Give-A-Push weekends in which two Easter Seals' camps were made handicapped accessible.

Kerr also proudly points to two other achievements by his fraternity. Last year, the chapter's GPA rose from 2.99 (the highest GPA among all University of Maryland fraternities) to a 3.24 (the highest grade point average ever achieved by a fraternity at the university).

Ironically, when Kerr first arrived at Maryland in 1996 as a transfer student from Mary Washington College, he was anti-Greek. The stories he'd heard about fraternity hazing and alcohol abuse left him completely disinterested.

"But my roommate wanted to pledge, so I went along," he says. When he learned about Pi Kappa Phi, he says, "They were completely not like the stereotypes I'd heard about," he says. "They cared about grades, about community service and about each other." Most importantly, notes Kerr, they didn't haze.

His commitment to the fraternity and its philanthropic efforts led him to last summer's Journey of Hope. Training for the big event amounted to "riding the stationary bike at the Campus Recreation Center, staring at a brick wall," says Kerr.

"Most of these guys [who went on the journey] weren't necessarily cyclists," he says. "They were guys who were athletic or had a big heart."

Being with other cyclists made the trip easier, says Kerr. "We were looking at great roadside scenery, seeing the country. I just loved it," he says. "It was the best experience, seeing everyone grow."

—JENNIFER HAWES

## Bibliophiles Unite for Used Book Sale

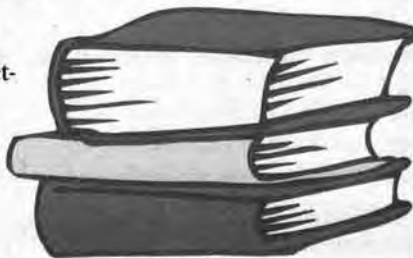
Once again, by popular demand, the University Libraries are holding a Used Book Sale, Wednesday, Oct. 7, from 8:30 a.m. to 6 p.m. Preinkert Field House, the site of the sale, will be crammed with more than 10,000 books on subjects including history, engineering, anthropology, mathematics, psychology and foreign languages, among others.

Books will be priced at 50 cents for paperbacks and \$1 for hardbacks. There will be some books priced higher, based on rarity and condition, but these also will be great buys.

This sale, sponsored in part by the Friends of the Libraries, supports the purchase of additional resources for the research library system.

Volunteers are needed for this gigantic sale. If you or your group would like to volunteer a few hours Tuesday, Oct. 6 (set-up day) or Wednesday, Oct. 7 (the big day), please contact Cynthia Sorrell at 405-9125.

If you miss this used book sale, you will miss a treat. Join the Libraries staff on Oct. 7 for a bibliophile's dream at Preinkert Field House.



## Changes Taking Place at University Libraries

As the University of Maryland Libraries prepare for the renovation of the Hornbake Library for archives and special collections, some changes have been made in the Hornbake facility and services.

Reserve reading collections and services have been consolidated into a single unit on the second floor of McKeldin Library. The Hornbake circulat-

ing collection has been closed to the public in preparation for evaluating the collection and transferring materials to McKeldin Library over the course of the next year or so.

The new unit, the McKeldin Library Reserves Room, is a combination of the Hornbake Library Reserve Room and McKeldin Library Graduate Reserves, and is situated in the front, south wing of the sec-

ond floor of McKeldin Library. The purpose of this action is to create a centrally-located, attractive new facility with its own study area, and to make an efficient use of library staffing and collection resources.

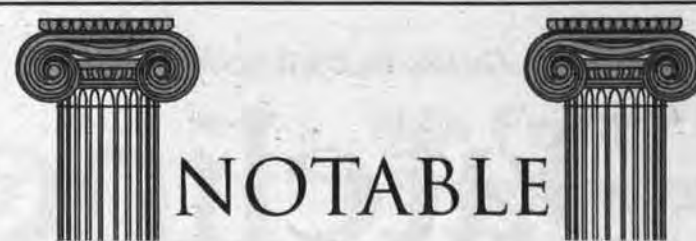
With the move, the unit acquired a new telephone number: 314-5678.

In other changes, books from the Hornbake collection

that are unique copies in the library system will be available through the library's hold/recall service via VICTOR, the online catalog. To have an item retrieved from Hornbake, simply place a hold/recall from the record display and the book will be delivered to any College Park campus library location (McKeldin, Art, Architecture, White Chemistry, EPSL and Performing Arts) the

next day after 2 p.m., Monday-Saturday.

The Libraries staff appreciates the patience and support of the university community as it works through this transition. If you have any questions, contact Terry Saylor, access services manager, at 405-9177 or e-mail her at ts6@umail, or Lori Goetsch, associate director for public services, at lgoetsch@deans.umd.edu.



**Claudia DeMonte**, professor of art, had a retrospective of her work at the Chokladfabriken in Malmo, Sweden. DeMonte also lectured for the Euro-American Women's Council in Athens, Greece, where she received an award for her contribution to the arts.

Associate professor **James Hendler** has been chosen a member of the U.S. Air Force Scientific Advisory Board. The AFSAB is one of the two most respected advisory boards to the U.S. Department of Defense (the Defense Science Board is the other), and reports directly to the chief of the Air Force. Members of the board, now in its 50th year, include academics, industry leaders and retired military general officers.

Hendler will be the second University of Maryland faculty member on the current board. Robert H. Smith School of Business Dean Howard Frank also is currently serving.

The work of **Margo Humphrey**, associate professor of art, has been acquired by the National Gallery of Art in Berlin, Germany.

**Ken Smith**, professor of strategic management and entrepreneurship in the Robert H. Smith School of Business, has been elected a fellow of the Academy of Management. With more than 10,000 members, the academy is the leading professional

association for management research and education in the United States. Smith's election brings to five the number of Smith School of Business faculty who are fellows of the academy.

Art Professor **Tadeusz Lapinski** has had a major exhibition of his work at the Pulaski Museum in Poland.

**Kun Yao**, a Ph.D. candidate in molecular virology, is the first recipient of the David B. Snyder Memorial Award. The \$500 scholarship recently was presented to

Yao, who is working under the tutelage of Vikram Vakharia in the Center for Agricultural Biotechnology. A native of China, Yao holds a veterinary degree from the University of Agricultural Sciences at Heilongjiang and

an M.S. in veterinary immunology from another Chinese university.

The \$10,000 UM Foundation endowment memorializing Snyder was initiated in 1996 under the leadership of a trio of fellow veterinary science researchers at the University of Maryland—Edward Mallinson, Peter Savage and Vakharia. The award was established to honor Snyder, who gained international fame during his lifetime as a poultry disease microbiologist, by providing support for graduate student research and training in molecular epidemiology.



Ken Smith



Your Guide to University Events

# Dateline Maryland

September 15 - 24

## September 15

2-3 p.m. Web Clinic. 4404 Computer & Space Sciences Bldg. [www.inform.umd.edu/WebClinics](http://www.inform.umd.edu/WebClinics).

4 p.m. Physics Department: "Dynamics of Granular Materials: Fluctuations, Friction and Waves," Robert Behringer, professor of physics, Duke University. 1410 Physics Bldg. 5-3401.

5-6:30 p.m. VICTOR & Periodical Indexes. An introduction to using VICTOR and two periodical indexes. 4133 McKeldin Library. 5-9070.

5 p.m. "Clay Pigeons," Sneak Preview. Hoff Theater. 4-HOFF \*

6-9 p.m. Introduction to UNIX. This class introduces the UNIX operating system. Concepts covered include file and directory manipulation commands, navigation skills, as well as the Pico editor. It does not teach programming skills. 4404 Computer & Space Sciences Bldg. 5-2941/2940.

10:30 p.m. "Players Club," Hoff Theater. 4-HOFF \*

## September 16

7:30-9:30 p.m. Good Morning Commuters! Every Wednesday-free doughnuts, coffee and information. Stamp Student Union Atrium. 4-5274.

Noon. Campus Investors' Group. "Public Policy, the Economy and the Stock Market—Where Do We Go from Here?" Thomas Gallagher, managing director, Lehman Brothers. 4137 McKeldin Library.

3:30-5 p.m. Tangled in the Web? An introduction to strategies for effectively searching the Web. 4135 McKeldin Library. 5-9070.

4-5 p.m. Department of Astronomy: "BIMA Survey for Protostellar Collapse Candidates" and "Neutral Hydrogen as a Probe of AGN and their Hosts," Minho Choi and Carol Mundell. 2400 Computer & Space Sciences Bldg.

5 p.m. "A Perfect Murder," Hoff Theater. 4-HOFF \*

6-9 p.m. Internet Technologies. This class introduces technologies such as the transfer of files between local and host machines located anywhere in the world using FTP, sending document attachments using an e-mail program such as Pine, and

navigating the web using Netscape. 4404 Computer & Space Sciences Bldg. 5-2941/2940. \*

9 p.m. "Players Club," Hoff Theater. 4-HOFF \*

## September 17

2:30-4 p.m. VICTOR & Periodical Indexes. An introduction to using VICTOR and two periodical indexes. 4133 McKeldin Library. 5-9070

3:15 p.m. College Park Senate Meeting. Speakers include Provost Gregory Geoffroy and President C.D. Mote Jr. 0200 Skinner Bldg.

4 p.m. Physics Department: "Pictures, Models, Approximations and Reality: Phase Transitions and our Understanding of the Physical World," Michael Fisher, distinguished university professor, University System of Maryland Regents Professor. 5-3401.

4 p.m. Distinguished Lecturer Series, Derek Walcott, acclaimed poet and dramatist, 4 p.m., 2203 Art-Sociology Bldg.

9 p.m. "The Players Club," Hoff Theater. 4-HOFF \*

9 p.m. Intermediate Mathematics. This class continues covering critically important skills in solving matrix and vector operations, multiple integrals, differential equations, 2-D or 3-D plots in parametric, polar, spherical, cylindrical, implicit, contour, mesh views. 4404 Computer & Space Sciences Bldg. 5-2941/2940.

9 p.m. "A Perfect Murder," Hoff Theater. 4-HOFF \*

Midnight. "Dirty Work," Hoff Theater. 4-HOFF \*

## September 18

11 a.m.-noon. ISR Systems Seminar Series: "On the Control of Hybrid and Discrete Event Systems (The Quest for Autonomy)," Panos Antsaklis, department of electrical engineering, University of Notre Dame. 2168 A.V. Williams Bldg. 5-6634.

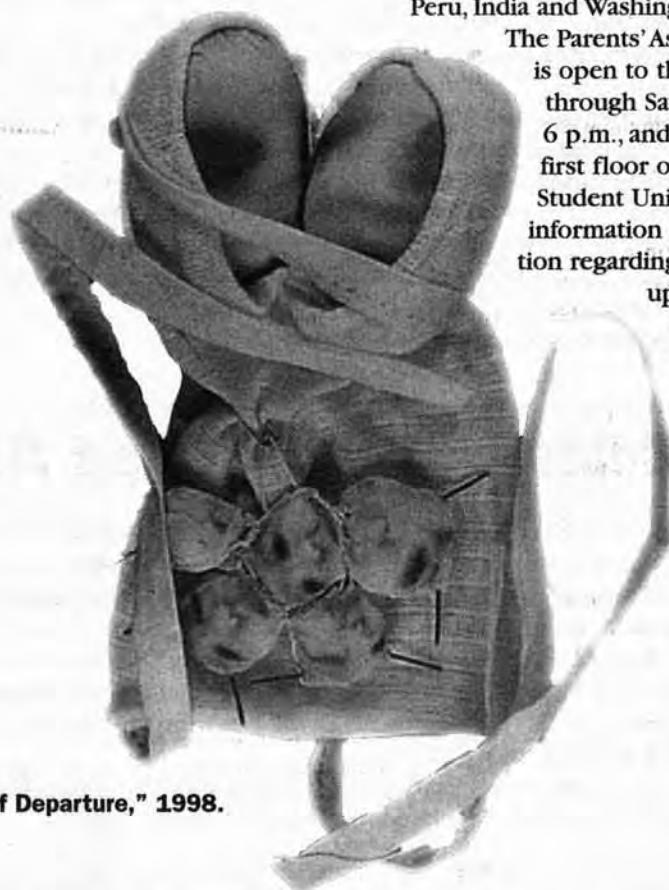
Noon-10 p.m. Fourth Annual Hispanic Heritage Festival. Hornbake Mall. Sponsored by the Hispanic Heritage Coalition.

1-2:30 p.m. Tangled in the Web? An introduction to strategies for effectively searching the Web. 4135 McKeldin Library. 5-9070.

5-7 p.m. Artists Reception. Cecilia Mandrile and Milagros Ponce de



Ponce de Leon's "Maternity," 1998.



Mandrile's "Strategies of Departure," 1998.

## Mandrile and Ponce de Leon Featured at Gallery

The Parents' Association Gallery is pleased to present the works of Cecilia Mandrile and Milagros Ponce de Leon, an exhibit on display through Sept. 29. An artists' reception is planned for Friday, Sept. 18, from 5 to 7 p.m. The reception is free and open to the public.

Mandrile's installations combine elements from many cultures to create her works, which have a toy-like quality. Mandrile, who received her MFA from the University of Maryland, has exhibited extensively in Argentina and the D.C. area. Currently, she is part of Artsites 1998 and the WPA/Corcoran, an exhibit sponsored by the Corcoran Museum of Art.

Ponce de Leon's mysterious and suggestive figurative paintings offer the viewer the opportunity to ask questions and wonder about the possible answers. Her acrylic on wood pieces often give the illusion of a three-dimensional space while being contained on a two-dimensional surface. Ponce de Leon, currently a MFA candidate at the University of Maryland, has exhibited extensively in Peru, India and Washington, D.C.

The Parents' Association Gallery is open to the public Monday through Saturday, 10 a.m. to 6 p.m., and is located on the first floor of the Stamp Student Union, next to the information desk. For information regarding current and upcoming exhibitions at the gallery, call 314-8493.

Leon. The exhibit continues through Sept. 29. Parents' Association Gallery, first floor of the Stamp Student Union. 4-8493.

7:30 p.m. "The Players Club," Hoff Theater. 4-HOFF \*

10 p.m.-2:30 a.m. Sabor Latino (Latin Flavor) Party. Colony Ball Room, Stamp Student Union. Sponsored by the Hispanic Heritage Coalition.

10:30 p.m. "A Perfect Murder," Hoff Theater. 4-HOFF \*

## September 19

7:30 p.m. "A Perfect Murder," Hoff Theater. 4-HOFF \*

10:30 p.m. "Dirty Work," Hoff Theater. 4-HOFF \*

## September 20

1-4 p.m. Intermediate Mathematics. This class continues covering critically important skills in solving matrix and vector operations, multiple integrals, differential equations, 2-D or 3-D plots in parametric, polar, spherical, cylindrical, implicit, contour, mesh views and more. 4404 Computer & Space Sciences Bldg. 5-2941/2940. \*

### Calendar Guide

Calendar phone numbers listed as 4-xxxx or 5-xxxx stand for the prefix 314- or 405-. Events are free and open to the public unless noted by an asterisk (\*). Calendar information for Outlook is compiled from a combination of inform's master calendar and submissions to the Outlook office. To reach the calendar editor, call 405-7615 or e-mail to [outlook@accmail.umd.edu](mailto:outlook@accmail.umd.edu).



## September 21

10 a.m.-6 p.m. Eric Celarier Sculptures will be on view in nine display cases throughout the Stamp Student Union through Sept. 30. His "zoomorphic" forms portray animals from a metaphorical perspective, biological kinds which may have come into being from human technology and the changes in the environment that results from these advances. 4-8493.

10:30 a.m.-noon. When Is Your Paper Due? A class for the more advanced undergraduate researcher. 4135 McKeldin Library. 5-9070.

1-4 p.m. Introduction to Unix (Day 1 of 4) TBA, Computer & Space Sciences Bldg. [www.inform.umd.edu/ShortCourses](http://www.inform.umd.edu/ShortCourses)

6-9 p.m. Intermediate Mathematics. This class continues covering critically important skills in solving matrix and vector operations, multiple integrals, differential equations, 2-D or 3-D plots in parametric, polar, spherical, cylindrical, implicit, contour, mesh views and more. 4404 Computer & Space Sciences Bldg. 5-2941/2940.\*

3-4:30 p.m. When Is Your Paper Due? A class for the more advanced undergraduate researcher. 4135 McKeldin Library. 5-9070.

4-5 p.m. Department of Astronomy: "Simulations of Shock-triggered Star Formation," Harri Vanhala, department of terrestrial magnetism. 2400 Computer & Space Sciences Bldg.

5-6:30 p.m. Tangled in the Web? An introduction to strategies for effectively searching the Web. 4135 McKeldin Library. 5-9070.

5-6:30 p.m. VICTOR & Periodical Indexes. An introduction to using VICTOR and two periodical indexes. 4133 McKeldin Library. 5-9070.

6-9 p.m. Introduction to Microsoft Word 7.0 Concepts covered include file manipulation, pagination, headings, page numbering, fonts spelling, alignment, footnotes and more. Also discussed are various bells and whistles available in the toolbar, menus and ruler. 3330 Computer & Space Sciences Bldg. 5-2941/2940.\*

All day. First Look Fair. Your key to involvement! McKeldin Mall.

## September 22

1-4 p.m. Introduction to Unix (Day 2 of 4). TBA, Computer & Space Sciences Bldg. [www.inform.umd.edu/ShortCourses](http://www.inform.umd.edu/ShortCourses).\*

3-4:30 p.m. Tangled in the Web? An introduction to strategies for effectively searching the Web. 4135 McKeldin Library. 5-9070.

3:30-5 p.m. VICTOR & Periodical Indexes. An introduction to using VICTOR and two periodical indexes. 4133 McKeldin Library. 5-9070.

4 p.m. Physics Department: "Quasi-One-Dimensional Conductors in Strong Magnetic Fields," Victor Yakovenko, assistant professor of physics. 1410 Physics Bldg. 5-5945.

6-9 p.m. Introduction to Windows 95. This class introduces the Windows operating system, a multi-tasking file management system. Concepts covered include how to: move around in a window, use menus, finding files, using help, copying files, formatting floppy disks, creating folders and creating folders and creating and managing files for use with Windows applications. 4404 Computer & Space Sciences Bldg. 5-2941/2940.\*

6 p.m. Latino Indigenous Heritage - Speaker Series, Skinner Building.

## September 23

7:30-9:30 a.m. Good Morning Commuters! Every Wednesday-free doughnuts, coffee and information. Stamp Student Union Atrium. 4-5274.

1-4 p.m. Introduction to Unix (Day 3 of 4). TBA, Computer & Space Sciences Bldg. [www.inform.umd.edu/ShortCourses](http://www.inform.umd.edu/ShortCourses).\*

## September 24

1-4 p.m. Introduction to Unix (Day 4 of 4). TBA, Computer & Space Sciences Bldg. [www.inform.umd.edu/ShortCourses](http://www.inform.umd.edu/ShortCourses).\*

3:30 p.m. Department of Meteorology: "Convective Cloud Systems from a Large-Scale Perspective," Mitchell Moncrieff, senior scientist, head, Cloud System Group NCAR/MMM, Boulder, Co. 2400 Computer & Space Sciences Bldg.

5-6:30 p.m. VICTOR & Periodical Indexes. An introduction to using VICTOR and two periodical indexes. 4133 McKeldin Library. 5-9070.

4:30-7:30 p.m. Introduction to HTML. This class introduces the Hypertext Markup Language used to create web pages on the World Wide Web. Concepts covered include how to format text, create lists, links and anchors, uploading pages, and adding inline images. 4404 Computer & Space Sciences Bldg. 5-2941/2940.\*

5 p.m. Latino Business Seminar. St. Mary's Multipurpose Room. Sponsored by the Hispanic Heritage Coalition.

6:30 p.m. Latino Film Festival, Hornbake Library

8 p.m. Deborah Riley Dance Projects. "...elegant and eloquent...an extraordinary poetic sense of spatial dimension." —*The Washington Post*. Dorothy Madden Theater, Dance Bldg. 5-3198.\*

All day. First Look Fair. Your key to involvement! McKeldin Mall.



## Office Etiquette

Whether in person or on the phone, faculty or staff who regularly meet and greet customers, students and visitors can be the determining factor in enticing or discouraging university patrons.

For these so-called "front-liners," who man the phone lines and greet campus guests, Visitor Center advocate Nick Kovalakides offers customer service workshops known as "4th Friday 4 Front-liners." Scheduled for the fourth Friday of each month, Kovalakides began the workshops in January 1997 when he realized the need for better customer service at the university.

"We expect our employees to have [customer service skills] coming in, but we don't teach it," says Kovalakides. Because he sees strong customer service skills in some people more than others, Kovalakides stresses the importance of welcoming new staff to the university and making them feel like part of a team. "They need to have the attitude that they are the university," he says.

Kovalakides incorporates role-playing skits in his workshops to illustrate good versus bad customer service. In a series of 18 scenarios, attendees act as visitors and greeters. Reading from scripts on index cards, participants act out examples of bad customer service and redo the skit with what they think constitutes good customer service.

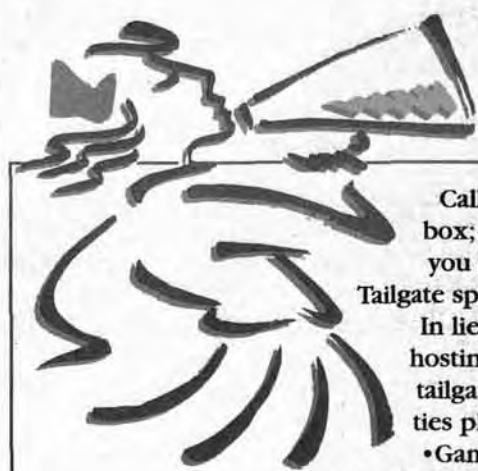
Though participation in the skits is optional, many program attendees find them effective. Zoe Kyriacos, interior designer for Architecture Engineering and Construction, says the skits taught her how to handle different clients with very different personalities. "I remember finding the experience very amusing because I could identify with it," says Kyriacos, who participated in a fall 1997 workshop.

While several tips were offered during the workshop, Kyriacos says the tip she remembers best and applies regularly is placing her nametag on the left side of her shirt. Because most people shake with their right hand, placing the nametag on the right causes it to be obstructed by clothing.

Nicole Ra'uf, a former survey methodology employee, says the skits taught her how to talk to different people as well. "What helped me the most was learning how to deal with hotheads over the phone," says Ra'uf who participated in a spring 1997 workshop.

Feedback cards from program participants indicate the program is very successful, says Kovalakides. If you would like to attend an upcoming workshop or receive more information about the program, please contact Nick Kovalakides at 314-9893.

— KELLEY FITZGERALD

Homecoming 1998:  
Framing the Past, Picturing the Future

Call it a paradigm shift; attribute it to thinking outside the box; discuss amongst yourselves why change is good. Whatever you do, make sure to attend the new and improved Terrapin Tailgate sponsored by the Alumni Association Oct. 17.

In lieu of the traditional tent party, the Alumni Association is hosting a complimentary event designed to add value to your tailgating experience, not replace it. There are plenty of activities planned to keep you busy before kickoff, including:

• GameJam, an interactive game tent with electronic dares and physical challenges

- Live performances by POPGUN, a Boston-based reggae-pop-ska band
- Karaoke machine and disc jockey
- Face painters, clowns and fortune tellers
- Visits by Testudo and the Maryland Marching Band and cheerleaders.

Rain or shine, three hours prior to kick-off at the Maryland vs. Wake Forest football game (game time to be announced due to television coverage), the tailgate extravaganza will take place in the grassy picnic area between Lot Z and the Tyser Tower entrance to Byrd Stadium. It's absolutely free and no advance reservations are required.

Books of food coupons will be available the day of the event for \$8. Each book includes a coupon for one serving of each of the following: hot dog, soda, fried chicken, fresh vegetables and fruit, bag of peanuts, gourmet brownie. Buy as many coupons as you like—or just stop by for the free games and entertainment.

After the tailgate, head into Byrd Stadium and watch the Terps take on the Wake Forest Demon Deacons. Tickets for the Homecoming football game should be purchased directly through the Athletic Ticket Office by calling 1-800-462-TERP or 314-7070. Tickets are \$23 for adults and \$15 for kids under 17.

This year's Homecoming theme is "Framing the Past, Picturing the Future," a phrase reflecting the spirit of the "new" University of Maryland—a community rich with tradition, but constantly on the move. It also captures the spirit of Homecoming—a time to mingle, share stories and toast the Maryland of yesterday and today.

For more information about Homecoming, contact the Alumni Association office at 405-4678 or e-mail Kelly Bassett, director of Special Alumni Programs, at kb98@umail.umd.edu.



# Major Construction

The Department of Architecture, Engineering and Construction (AEC) is responsible for major construction at the College Park campus. The Construction Map is published three times a year, and is designed to keep the campus community informed of changes in traffic patterns in and around construction sites. Project descriptions, project costs and construction schedules have also been provided. If you need additional information please call AEC at 405-5075.

### #1 Hornbake Library

The first phase of this five-year project to convert Hornbake into the "Rare Book" library, consists of upgrading the heating and air-conditioning systems in order to provide stable year-round temperature and relative humidity within the library. Project Cost \$1.1 million. Construction Schedule/Fall 98 through Spring 99.

### #2 Maryland Center for the Performing Arts

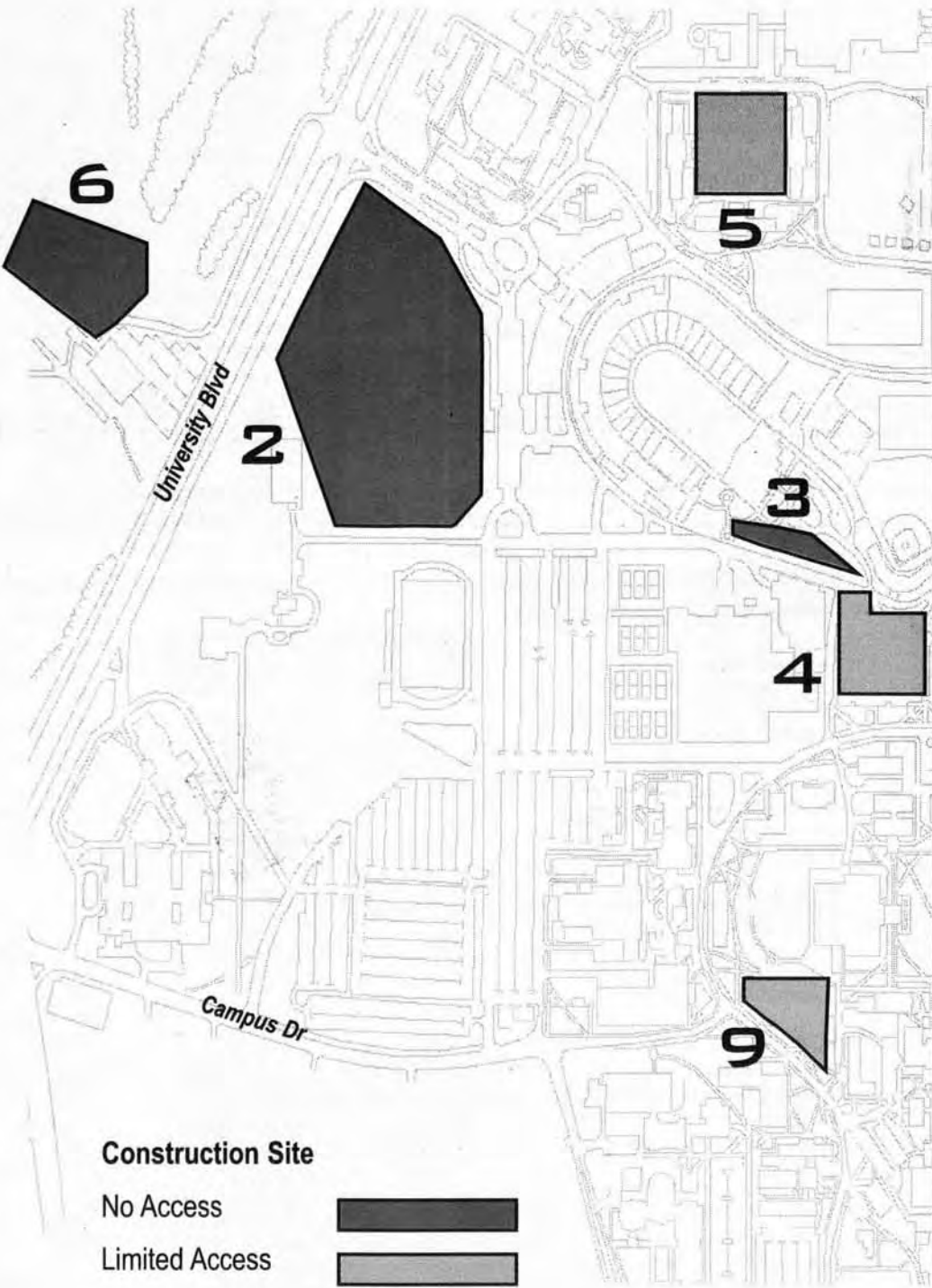
The Maryland Center facility will provide approximately 318,000 s.f. of classrooms, studios, practice rooms, offices, performance halls, theaters and a library. The Center is located adjacent to the Stadium Drive entrance. Project Cost \$116 million. Construction Schedule/Spring 1997 through Summer 2000.

### #3 Satellite Central Utility Building (SCUB III)

SCUB III is located north of Cole Field House and will supply hot and chilled water to the Maryland Center for the Performing Arts and Stamp Student Union. Project Cost \$7.7 million. Construction Schedule/Fall 1997 through mid-Spring 1999.

### #4 Adele H. Stamp Student Union

Major renovation of 249,000 s.f. of existing space with the addition of 45,000 s.f. of new space. Interior will be reconfigured and provide new student organization spaces, lounge and dining areas, activity spaces and food court facilities. Project Cost \$29 million. Construction Schedule/Spring 1999 through Fall 2001.



| 1998/99 Construction Schedule          | Fall 98 | Spring 99 | Summer 99 |
|----------------------------------------|---------|-----------|-----------|
| #1 Hornbake Library                    |         |           |           |
| #2 Maryland Center for Performing Arts |         |           |           |
| #3 SCUB III                            |         |           |           |
| #4 Adele H. Stamp                      |         |           |           |
| #5 Ellicott Dining Hall                |         |           |           |
| #6 Golf Course Clubhouse               |         |           |           |



# 1999 Academic Year

## #5 Ellicott Dining Hall

Renovation and expansion of the dining room, seating area and servery. Project Cost \$6.2 million. Construction Schedule/Spring 1998 through Spring 1999.

## #6 Golf Course Club House

Construction of a new 21,000 S.F. clubhouse located on the existing building site. Project Cost \$2.5 million. Construction Schedule/Spring 1998 through Fall 1998.

## #7 Research Greenhouse Complex (RGC)

As a replacement facility for the existing Harrison Laboratory, this complex will feature additional space for new greenhouses, an environmental simulator, laboratories, and support spaces. Project Cost \$12 million. Construction Schedule/Summer 1999 through Spring 2001.

## #8 Scholars Program

This program includes ADA modifications to Cambridge and Centreville residence halls with new seminar rooms in Cambridge Community Center. Project Cost \$3.3 million. Construction Schedule/Spring 1998 through Fall 1998.

## #9 Somerset Residence Hall

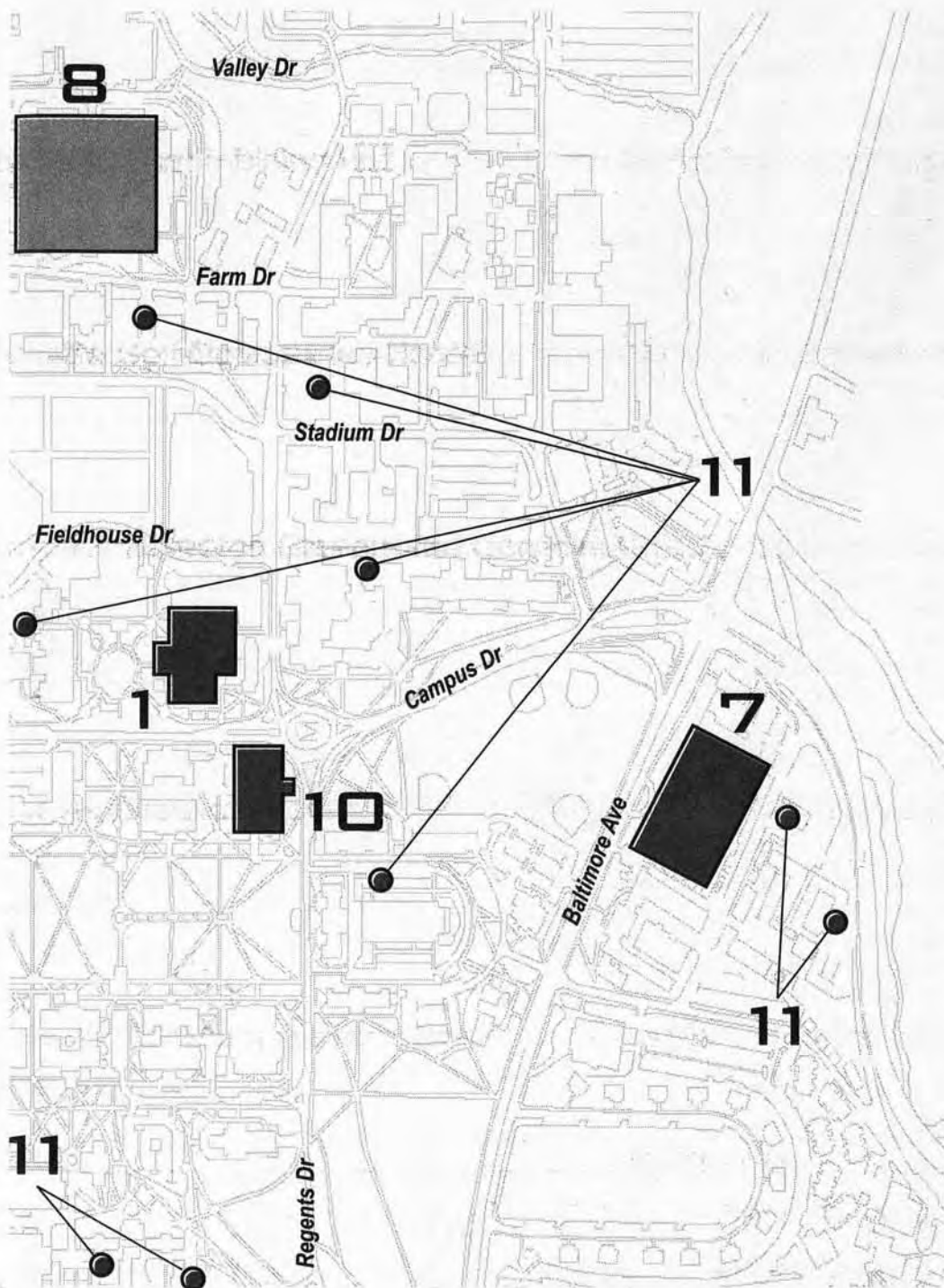
This project is part of an ongoing campus effort to improve the residential living space on the College Park Campus. Extensive renovations include ADA modifications, interior finishes, the addition of new lounges, and technology upgrades. Project Cost \$5.1 million. Construction Schedule/Spring 1998 through Summer 1999.

## #10 Symons Hall

Renovation to the entire south wing with minor improvements to the central and north wings. Project Cost \$3.6 million. Construction Schedule/Spring 1999 to Spring 2000.

## #11 Underground Storage Tanks

23 underground storage tanks are being replaced with new tanks at several sites. Project Cost \$750,000. Construction Schedule/Fall 1998.



| 1998/99 Construction Schedule  | Fall 98 | Spring 99 | Summer 99 |
|--------------------------------|---------|-----------|-----------|
| #7 Research Greenhouse Complex |         |           |           |
| #8 Scholars Program            |         |           |           |
| #9 Somerset Residence Hall     |         |           |           |
| #10 Symons Hall                |         |           |           |
| #11 Underground Storage Tanks  |         |           |           |

Fall 1999 Construction Map courtesy of AEC.



# for your interest

upcoming events • lectures • seminars • etc.

## Tail Gate Time

Fall Fest '98, Saturday, Sept. 26, is the tail gate to beat all tail gates. From 4 to 6 p.m. (two hours prior to kick-off for the Maryland vs. Temple football game) festivities under the tent will include food, spirits, games (weather permitting), music and, especially for student guests, career networking with major corporations from throughout the local region. The location: Ludwig Field, next to the practice track at Lot 1.

The Clark School and the Engineering Alumni Chapter are sponsoring Fall Fest '98 to gather engineering alumni for food, fun, networking and "Go Terps" spirit building; and to bring together junior and senior engineering students with some of the area's top employers for an informal career fair. Guests will include engineering alumni, current Clark School students, faculty, staff... and corporate sponsors, friends and recruiters. Participating companies include: AlliedSignal, Baltimore Gas & Electric, Boland Trane, Booz-Allen & Hamilton, Hughes Network Systems, Litton Amecom, Lockheed Martin, Northrop Grumman, Marconi, Whiting-Turner Contracting Company, Lucent Technologies, CACI, TRW and Bay Networks.

Engineering alumni, students, faculty, staff and their guests receive complimentary admittance to the Fall Fest Tent Party.

A block of Maryland vs. Temple game tickets have been reserved just for Fall Fest, at the discounted price of \$12 per person (regularly \$23 per person). To order your football tickets, call to receive an order form and mail it with (non-refundable) payment prior to Sept. 18. Tickets will be held in your name at the Fall Fest tent party.

For information and to RSVP, contact Ruth Waalkes, Director of Alumni Affairs, A. James Clark School of Engineering at 405-4675, Fax 314-9867 or e-mail: [rw135@umail.umd.edu](mailto:rw135@umail.umd.edu)

## Returned Peace Corps Volunteers Reception

Returned Peace Corps volunteers (RPCV) are encouraged to drop by, meet and share stories with other University of Maryland RPCVs, hear about service-learning opportu-



nities for faculty and staff, discover the university's international efforts and learn about the new Peace Corps Recruiting Office on campus. All this takes place Tuesday, Sept. 29, from 11:30 a.m. to 1:30 p.m. in Room 0101 Taliaferro Hall.

The event is sponsored by: the Peace Corps, James MacGregor Burns Academy of Leadership, Office of Community Programs, College Park Scholars-International Studies and the Dingman Center for Entrepreneurship. RSVP to [jcollins@peacecorps.gov](mailto:jcollins@peacecorps.gov) or The Academy of Leadership at 405-6100.

## Classes for Recreation

Campus Recreation Services is offering the following non-credit courses:

- Learn to Swim (6 months - adult)

## Earn \$200 and Get Fit

The department of kinesiology seeks healthy—though currently sedentary—male and female volunteers between the ages of 50 and 70 years to participate in an exercise training study. The study will examine the effects of genetics on exercise training-induced improvements in blood cholesterol levels. Qualified volunteers will receive:

- six months individualized, fully supervised exercise training
- blood tests for cholesterol levels and diabetes
- a cardiovascular assessment
- aerobic capacity tests
- a general physical exam
- instruction in an American Heart Association diet

Volunteers will earn \$200 at the completion of the study. Call 405-2571 for more information. This is a NIH-funded research study.

Instructors will be available to help place your child in the appropriate Learn to Swim class weekdays from 3-9 p.m. and Saturday from 9 a.m. to noon.

- Women and Weights
- Lifeguard Training
- Try Scuba
- Scuba - Open Water Diver

Register at the Member Services Desk in the Campus Recreation Center, Sept. 9-20. For more information call 405-PLAY, or visit CRS on the web at [www.inform.umd.edu/crs](http://www.inform.umd.edu/crs).

## ACE Fellows Program; Interested Faculty Please Apply

Faculty interested in being nominated as ACE fellows should contact Ellin Scholnick, associate provost for faculty affairs ([es8@umail.umd.edu](mailto:es8@umail.umd.edu)) by Sept. 22. The American Council of Education Fellows Program helps faculty gain the needed experience to enter administrative or other positions of leadership. The program involves a

seminar series and a structured internship to pursue a set of issues chosen by the Fellow, such as use of technology in instruction and increasing diversity in the era of attacks on affirmative action. The fellow will receive release time to participate in the program which is usually held in June, August and January.

## RAD-ical Classes

The University of Maryland Police Department (UMPD) is committed to providing the safest environment possible. With this in mind, UMPD will be offering five Rape Aggression Defense classes during the Fall 1998 semester.

Rape Aggression Defense Systems or "R.A.D." is an international women's self-defense organization. R.A.D. differs from other self-defense programs in that it offers a free lifetime return and practice policy.

The program starts with a personal safety discussion which includes information focusing on awareness and risk reduction. Then, the majority of the time is spent practicing physical, self-defense techniques for all types of confrontations using different levels of force.

Participation is not mandatory, but is strongly encouraged.

6-9:30 p.m.

Class 82  
Thursdays  
Sept. 24, Oct. 1, 8 & 15  
2-5:30 p.m.

Class 83  
Tuesdays  
Oct. 13, 20, 27 & Nov. 3  
2-5:30 p.m.

Class 84  
Wednesdays  
Oct. 21, 28, Nov. 4 & 11  
6-9:30 p.m.

Class 85  
Sundays  
Nov. 1, 8, 15 & 22  
Noon-3:30 p.m.

To register, call 405-3555 or visit the UMPD web site: [www.umpd.umd.edu](http://www.umpd.umd.edu).

## German Interpretations of Vergil

The classics department invites you to a lecture on "The Meaning of Vergil's *Aeneid*: Cultural Backgrounds and Historical Experiences Behind American and German Interpretations with an Attempt to Reconcile Them"

by Professor Ernst Schmidt, Eberhard-Karls-Universitaet, Tuebingen. His lecture takes place Thursday, Sept. 24, at 4 p.m. in the Language House/St. Mary's Hall. A reception will follow.

Schmidt's visit has been made possible by a Lectureship Grant for Distinguished German and American Scientists and Scholars from the German-American Academic Council Foundation (GAAC)/Stiftung Deutsch-Amerikanisches Akademisches Konzil. The GAAC was founded on the initiative of Federal Chancellor Kohl and President Clinton in 1993, with the aim of strengthening the cooperation of both countries in all fields of the sciences and humanities.

For further information, call the department at 405-2013 or e-mail the chair at [jh10@umail.umd.edu](mailto:jh10@umail.umd.edu).

## Community Service Corner

Community Service Programs hosts its annual Community Service Corner at the First Look Fair, 10

a.m. to 4 p.m. Wednesday, Sept. 23, and 10 a.m. to 2 p.m. Thursday, Sept. 24 on McKeldin Mall. More than 30 community agencies attend the fair, providing university students, faculty and staff information about volunteer opportunities in tutoring, health care, the arts, recreation and fighting hunger and homelessness. This is an excellent opportunity to learn about volunteering on campus and in the community.



You can work at your own pace. Prior experience is completely unnecessary.

The program concludes with a simulated attack. A well padded officer will confront students who want the chance to practice the techniques they have learned to defend themselves. The chance to actually use the techniques and strike with maximum force against an "attacker" while being videotaped for later review can be a tremendous confidence builder.

If you are interested in signing up for a R.A.D. class, but cannot attend one of the classes listed below, please call to be added to the police department's waiting list. Classes are limited to 20 students. Each class is 14 hours, taught over four sessions

## Fall 1998 Schedule

Class 81  
Wednesdays  
Sept. 16, 23, 30 & Oct 7